

## **Refund Policy**

*Updated: March 1<sup>st</sup>, 2011*

Since Visual Web Group is offering intangible services we do not issue refunds, as stated in the client's contract or service agreement. All other warranties and representations, expressed or implied, are expressly disclaimed, and Visual Web Group shall not be liable for any damages (including, but not limited to, lost profits), whether direct or indirect, consequential or incidental, arising from our services.

### **Contact Us**

Please, mind that our Customer Support Team is ready to provide you with timely and efficient professional assistance. Be sure that we will find the best convenient solution for your query. We will gladly answer your questions and concerns per your contacting us via following means:

Email: [webmaster@visualwebgroup.com](mailto:webmaster@visualwebgroup.com)

Please, give 24 hours for our Customer Support Team to get back to you on the question or concern.